The Durastone™ Tile range is manufactured by Everstone Porcelain factory and has been tested to meet production specifications set out by International Standards.

Everstone offers this limited product warranty for the Durastone™ range against defects for a maximum period of ten (10) years, from the date of delivery.

Applicable conditions of this limited product warranty are as follows:

1. This limited warranty relates only to the purchase of the Durastone™ range of tiles and does not apply to installation.
2. The tiles shall be used and fixed to standard floors and walls and as fit for their purpose. For special applications requirement, please consult Everstone.
3. Polished porcelain tiles may vary in pattern and shade; this is a common characteristic due to the double loading manufacturing process. The surface could even appear hazy or cloudy; variations to the shine of an area will only appear visible when a direct source of light, mostly sunlight, reflects at an angle across the tile and may not always reflect a mirror image.
4. All kiln fired ceramic or porcelain products are subject to surface, size and shade variation. All tiles must be thoroughly inspected for manufacturing defects prior to installation. Everstone will not accept liability for any such claim after the tiles have been laid.
5. The performance of the Durastone™ tiles is unlimited if regular cleaning and maintenance routine is kept. Any food, liquid or chemical spill must be cleaned away immediately to prevent harsh staining. It is possible for foreign substances to leave slight discoloration on the tiles if left unattended for prolonged time periods. This limited warranty does not cover deterioration to the product due to improper use, or incorrect cleaning systems.
6. If any claim is made under this limited product warranty, it is Everstone’s sole discretion to replace the goods (if same product is still available); or supply equivalent goods (to the same value); or refund the purchase price. The claim will be limited only to the value of the material supplied by Everstone and only to the defective material. Everstone under no circumstances will be liable for loss of profit, any consequential damages, or liable for labour to remove and re-install tiles.
7. All claims must be confirmed in writing to Everstone within 30 days of the detection of any alleged manufacturing defect.

EVERSTONE international

USE DURASTONE™ TILE TO BUILD UP OUR GREEN ENVIRONMENT

Durastone™ porcelain tiles are made of natural raw materials such as clays and minerals. Comparing to other ‘trough colour body’ porcelain tiles in the market, the major difference in the DURASTONE™ TILE is in its manufacturing method which involves two very distinctive layers of clay pressed together and fired at a high temperature to form one, fused solid full body porcelain tile. The thin top layer which makes up the true color and surface finish of the tile, requiring much smaller amount of additives and color pigment, and a bottom complementary layer where broken or rejected products are ground and added to the mix. This process minimizes the use of precious natural resources and has no effect on the overall aesthetics of the tile since it affects each layer of clay independently.